Official Publication of the Greater Metropolitan Association of REALTORS®

# METROPOLITAN RESIDENCE OF THE PROPERTY OF THE

GMARonline.com OCTOBER 2019



Are you making the most of your career?

MORE INFORMATION ON PAGE 6







#### **VOLUME 16, NUMBER 10**

the official publication of the Greater Metropolitan Association of REALTORS® 24725 W Twelve Mile Rd, Ste 100, Southfield, MI 48034 248-478-1700 www.GMARonline.com

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#### PRESIDENT'S REPORT



By AL BLOCK 2019 GMAR President President@gmaronline.com

#### Hello Great REALTORS®!



We've been busy here at your Association and have a lot to get through today. In this month's video, I'll be talking about upcoming events, local & national, and concluding with our political advocacy here in Metro Detroit.

November 1st starting at 6PM, please join me for our Fifth Annual GMAR Gives Back party at Punch Bowl Social Detroit. GMAR's commitment to raising \$25,000 to fund a Medical Service Dog for a veteran suffering from PTS is unwavering. I have experienced the positives these dogs bring about firsthand and I urge you to personally take on this cause with me. It will be an evening of fun, food, and networking.

November 14th is GMAR's General Membership meeting at The Mint in Lathrup Village. The event is free to all our members, but seating is limited. Enjoy breakfast, the installation of our 2020 President James Cristbrook, and a great seminar speaker JMan Maniero. Jeremias Maniero is a practicing Realtor® just like us. You'll enjoy a comedic performance infused with relative, real life experiences to help you reach your goals and life's dreams.

November 8th thru the 11th is The National Association of Realtor's® Conference in San Francisco! Join me in attending the most amazing experience you can encounter as a Realtor. You have not been to a convention until you've been to a NAR Convention! Be sure to check out the special message from my friend Nina Dosanjh, the President of the San Francisco Association, in the video.

Lastly, November 5th is our local Election Day! GMAR is a force for you as we foster and cultivate relationships with local elected officials. I talk more about what we are doing in the video, but it ends with you! It is vital to the real estate industry to elect and retain those who support Realtor® efforts, and to do that you need to get out and vote. Make sure you are registered to vote. We are the only local Realtor® Association in Michigan with a Governmental Affairs Director who advocates for our members daily. Travis Greer is here if you ever have questions or concern.

Thanks for watching and I hope to see you soon!

Click here to view a video message from 2019 GMAR President Al Block!





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By VICKEY LIVERNOIS
Chief Executive Officer

# Are you making the most of your career?

Maybe you have been licensed for just a year. Maybe it's been 30. Either way, you will only get out as much as you put in. Being a Realtor® means more than just selling homes; it's about a sense of community. Whether it is the community you live in or your Realtor® community, the opportunities are endless and life-changing.

As a Realtor® it's important to be involved. When you volunteer, you make a difference. Not only in the area in which you are volunteering, but also in your own life, your relationships, and your career. You meet new people with like minds, you share ideas and collaborate, you create everlasting friendships, you expand your networking group, and although you may go to bed exhausted and even overwhelmed at times, you also go to bed each night with a sense of accomplishment knowing that you're making a difference.

Real estate is a unique business where you work together with your competitors. Whether to help create legislation to protect private property rights; to raise funds to support candidates and issues for the communities to

plan events, or to raise money for a charity, the point is we work together to make a difference. The National Association of Realtors®, 1.3 million members strong, couldn't exist, couldn't have accomplished so much without you, the Realtor® members, volunteering in whatever capacity best suits your skills and interests.

So, not only do I want to say thank you to all of our members who volunteer on local, State and National positions, but to also encourage anyone reading this who isn't involved, who thinks they don't have time, who wants to do something but doesn't know where to start, to give me a call or send me an email. A great place to start is to simply fill out a Committee Application, we have something to fit everyone's interest. Applications are only being accepted until October 31, 2019, so if you're considering, just take the leap and help us to become even #GreaterRealtors!

We have an amazing group of volunteers at GMAR and a variety of opportunities for you to get involved. Be an active member; leap to make a difference in your career and your industry!





#### LEGISLATIVE UPDATE



By TRAVIS GREER **GMAR Director** of Realtor® and **Community Affairs** 

# Pay Your Dues and Invest in RPAC!

If you only ever listen to my advice once—listen to this one tidbit of advice: pay your dues early and pay the full \$578!

We are all guilty of letting our hectic lives get in the way of doing those really important things, because we can fool ourselves into thinking that we have time, when we really do not. Pay your dues early—it will save us all!

Part two of my advice is to pay your invoice in full. By doing so, you are investing \$50 in the REALTOR Political Action Committee (RPAC). Investing in RPAC is something that you should never be forced or feel obligated to do. Many who have invested in RPAC for years will tell you, they do it because they've seen some of the ideas that public officials came up with to interfere in your business. I would be willing to bet if you heard about some of these ideas, you would invest double what you've ever invested, right now.

If you've never sat on a candidate endorsement interview panel, I would highly encourage you to do so! You will not have a closer seat to the action. Recently, GMAR members interviewed over 110 candidates who are running for local office. Some of them could be sitting on your city council in a few months, or even serving as Mayor. While I think that they all mean well, some have misguided views of the industry and those views could seriously hurt your business.

Make a habit of paying the full invoice! By investing those \$50 with your dues, \$33 of those dollars will stay right here in Michigan to help elect candidates who will protect private property rights and keep you at the center of the real estate

So, take my advice! Pay the full \$578 (online, mail, or by calling the office) as soon as you can!

By the way, if you want to take me up on the offer to sit on an interviewing panel, send me an email at travis@gmaronline.com.



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# 2020 **Total Dues**





SPAC investments have increased NAR, UR, and GIAAR's influence in Washington, Landing and local governments across methods of the NAR NAR SPACE of the NAR SPAC

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TOTAL DUF

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### Presented by the Greater Metropolitan Association of Realtors®

#### **Real Estate Standard Con-Ed**

The GMAR Real Estate Quick Takes course is a combination of our standard continuing education class and code of ethics training. The course will consist of Goal Setting; Social Media touch points, NAR Realtor® Trademark Law, Advertising Rules, Fair Housing Act, Real Estate Safety Tips, Legal Updates, Disclosures and Risk Management as well as NAR Code of Ethics training. This course will count as 3 legal and 3 general education credits.

**Friday, October 4, 2019** 9:00am-3:00pm GMAR | 24725 W Twelve Mile Rd Suite 100, Southfield MI 48034





By DENNIS KOZAK **GMAR RPAC Chair** 



#### "War stories From the Front"

#### GMAR Stops Proposed Rental Overlay District Ordinance in Warren.

Travis Greer, GMAR's Director of REALTOR® and Community Affairs and Al Block GMAR President attended the Warren City Council Meeting in September for the sole purpose of educating the city council that this proposal directly infringes on property and home ownership rights.

The proposed ordinance would have set up geographic districts in the city whereby only a set number of rental licenses would be issued. This would limit the opportunity for all residents to have the right to rent out their home if desired. The proposed ordinance came about as a means to limit rentals and thereby reduce blight in the city.

There are already in place, ordinances that govern how to handle landlords that are not keeping their properties up. GMAR has argued that these existing ordinances need to be enforced. The proposed ordinance was also viewed to be discriminatory to minorities that are looking to rent in the city.

The motion to adopt this ordinance was tabled and will most likely not see the light of day even after the upcoming election and the new council is formed.

Great Job Al and Travis!!

This is another great example of you RPAC dollars at work!

If you haven't made your 2019 investment in RPAC, it is not too late. Please consider investing a minimum of \$50 or more to RPAC in 2019. For those who just received your invoice, pay the full \$578 and GMAR will send \$50 to RPAC on your behalf! For MemberMax Members, you can invest \$15 in RPAC with no additional cost to you. Visit www.GMARonline. com/optin/ to have GMAR pay \$15 of your October dues to RPAC on your behalf.

To make a one-time investment to RPAC, visit www. gmaronline.com/invest/.

# The Benefits of Going MemberMax<sup>TM</sup>





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# Thank You RPAC Investors GMAR RPAC Investors



GMAR would like to extend a sincere thank you to all of the members who have made their investment in RPAC, the REALTORS® Political Action Committee. By investing in RPAC, these members are supporting REALTOR®-friendly legislators and policy initiatives that reflect the REALTOR® core values; protecting private property rights, reducing burdensome regulations on the industry and preserving the American Dream of Homeownership.

#### Below we recognize and applaud GMAR members who invested in RPAC for the months of August 2019.

Yesmeen Abdullatif Lauri Aepelbacher Ejaz Ahmed Kabir Ahmed Damon Ailouny Sarah Alexander Melinda Allen Lisa Alshab Emilie Amador Joseph Anderson Valerie Anderson Frank Arcori Joseph Atto Sarmad Bahnam Samir Edward Baizel Carrie Bake **Robbin Barnes** Michael Barnett Paul Barraco Derek Bauer Dana Beatty Lori Reatty Jacob Beaubien Scott Benedict Jill Beshouri Karen Betzing Pierre Binandeh Mayco Bojaj Carlina Boji Nathan Boji Denise Bondoni Keith Brandt Lisa Brandt Jeffrey Briggs Bella Brookenthal Cecelia Brown Lori Brown Kate Browner Ann Marie Burns **Christine Burns** Sarah Cameron Michael Cantrell **Douglas Carter** Darton Case Patrick Catlin Laura Cauley Donna Caumartin Stacey Chamberlin Talaal Chaudhry

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\*Contributions are not deductible for Federal income tax purposes. RPAC contributions are voluntary and used for political purposes. You may refuse to contribute without reprisal or otherwise impacting your membership rights. For individuals investing \$1,000.00 or greater, up to 30% of this total investment may be forwarded to the National Association of REALTORS® RPAC. All amounts forwarded to the National Association of REALTORS® RPAC are charged against the applicable contribution limits under 2 U.S.C. 441a

# Teri Spiro of Coldwell Banker Weir Manuel Donates to Help Michigan Veteran



The Greater Metropolitan Association of REALTORS® (GMAR), the largest local association of Realtors® in the state of Michigan, is currently on the fourth year of its 5 years, 5 dogs, 5 lives saved campaign in partnership with Guardian Angels Medical Service Dogs, Inc. Over the past three years, the GMAR community has raised nearly \$100,000 which has gone towards the training of three medical service dogs that were paired with three Michigan veterans.

Guardian Angels Medical Service Dogs, Inc. trains medical service dogs to mitigate the challenges associated with several disabilities, including PTSD (Post Traumatic Stress Disorder), Traumatic Brain Injury, seizure disorders, glucose imbalance, mobility issues, and more. At Guardian Angels, no recipient is ever charged for their service dog. Since 2010, Guardian Angels is proud to have paired more than 200 individually trained medical service dogs with deserving recipients.

Over the last three years, with donations from our local Realtors® and Brokers, GMAR has been able to provide the necessary funds to adequately train three medical service dogs for placement with a veteran in need. In the campaign's first year, Matthew was able to welcome into his family Guardian Angel Medical Service Dog, Cobalt Realtor® Blue®. Year two, thanks to the kind donations totaling \$53,715, Dwayne welcomed Guardian Angel Medical Service Dog, Thor, to the family.

Continuing GMAR's mission in its fourth year, CEO of Greater Metropolitan Association of Realtors®, Vickey Livernois, together with members of our Board of Directors, has been visiting various companies, brokers, and community members who have donated to <u>5 years</u>, <u>5 dogs</u>, <u>5 lives saved</u> campaign to present them with a life-size cut out of the medical service dog they helped to sponsor as well as a plaque to show our appreciation for their commitment to their communities.

GMAR CEO, Vickey Livernois, stated, "We are extremely grateful for the generosity of our members, the Realtor® community, and all of the donors. We're pleased with the results of the campaign and look forward to continuing to create positive change in the lives of veterans."



Teri Spiro of Coldwell Banker Weir Manuel



Indy, our 2018 dog, at 7 months old.

Happy Fall!

**GMAR Affiliate Committee Chair** GMAR Board of Directors Affiliate Director RPAC Golden R Hall of Fame Member



Hoping that you had a great summer and are ready to give your business a final push through the end of 2019. The plans you make now for your future business can result in great opportunities and closings!

It can be really easy this time of year to start "nesting" for the winter, but creating those relationships or rekindling those that have not been nurtured, always pays off (and feels good too).

Everyone has had that past client look elsewhere for their next home sale or purchase, mortgage, etc. You served them well and took great care of them... but failed to stay top of mind. Admit it, we have all been there and it sure doesn't feel good to find out your past client worked with someone else.

What are you doing to stay in touch with your clients?

Cards in the mail are a simple and personal way to stay in touch and are also inexpensive! Stopping in with seasonal fun items like pumpkins and cider sure goes a long way. Even lawn clean up bags and gloves may bring a smile. It's not the price of the gift, but the fact that you thought about them, which illuminates that you CARE. If you think it costs money to stay in touch, think about what it costs to have them work with someone other than you.

Many years back I used to deliver 200+ pumpkins to clients who had children. It went great for years and clients looked for them each year. I'd love to hear about your client relations campaigns. Feel free to drop me an email and let me know of the fun and creative ways you keep in touch with your clients.



# **GIVE BACK**

You won't want to miss out on our fifth annual GMAR Gives Back event! We invite you to bring your friends, clients, and colleagues as we take over Punch Bowl Social Detroit for a night of celebration and to help raise funds for the Greater Realtors® Foundation (a 501c3 non-profit). The Greater Realtors® Foundation is 100% donation based and allows us to continue to give back to the Guardian Angels Medical Service Dogs, as well as various other organizations and those in need. We hope you join us as we continue to save lives and improve communities!

#### S50 Ticket Includes:

Free gameplay, food and 2 drink tickets!

GMAR Hotel Price Block: \$225 at The Atheneum (Limited Rooms Available) - Must Book by October 1st.

Get Tickets Online: www.gmaronline.com

1331 Broadway St, Detroit, MI 48226

# Greater Metropolitan Association of REALTORS® MONTHLY SALE

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6410- Large Corruguated Signs

CHOOSE FROM: Pink Open House or Red Open House **REGULAR MEMBER PRICE: \$7.99** 

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**REGULAR MEMBER PRICE: \$10.95** 

OCTOBER SALE PRICE: \$8.50

6128- A Frame Open House

CHOOSE FROM: Pink, Red or Blue **REGULAR MEMBER PRICE: \$36.40** 

OCTOBER SALE PRICE: \$29.99

# **Local Market Update – August 2019**A Research Tool Provided by Realcomp



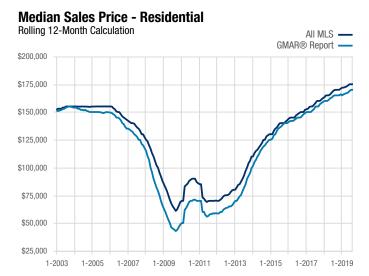
#### **GMAR® Report**

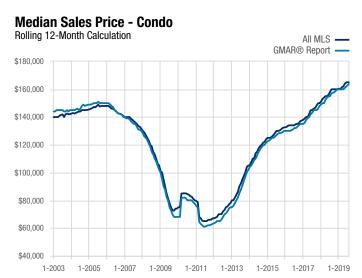
Covers the Greater Metropolitan Area of Detroit, including but not limited to locales in Lapeer, Macomb, Oakland, Washtenaw and Wayne Counties.

Residential		August		Year to Date				
Key Metrics	2018	2019	% Change	Thru 8-2018	Thru 8-2019	% Change		
New Listings	7,302	6,828	- 6.5%	46,598	47,797	+ 2.6%		
Pending Sales	4,175	4,382	+ 5.0%	30,536	31,439	+ 3.0%		
Closed Sales	4,554	4,382	- 3.8%	28,812	29,215	+ 1.4%		
Days on Market Until Sale	29	30	+ 3.4%	33	36	+ 9.1%		
Median Sales Price*	\$175,000	\$189,650	+ 8.4%	\$168,000	\$173,000	+ 3.0%		
Average Sales Price*	\$217,068	\$234,356	+ 8.0%	\$211,422	\$217,993	+ 3.1%		
Percent of List Price Received*	97.8%	97.6%	- 0.2%	97.7%	97.4%	- 0.3%		
Inventory of Homes for Sale	13,829	11,762	- 14.9%	_	_	_		
Months Supply of Inventory	3.8	3.2	- 15.8%			_		

Condo		August		Year to Date				
Key Metrics	2018	2019	% Change	Thru 8-2018	Thru 8-2019	% Change		
New Listings	1,110	1,176	+ 5.9%	8,212	8,426	+ 2.6%		
Pending Sales	848	806	- 5.0%	6,013	5,837	- 2.9%		
Closed Sales	869	841	- 3.2%	5,541	5,509	- 0.6%		
Days on Market Until Sale	24	33	+ 37.5%	28	35	+ 25.0%		
Median Sales Price*	\$164,000	\$168,000	+ 2.4%	\$160,000	\$165,000	+ 3.1%		
Average Sales Price*	\$191,660	\$200,130	+ 4.4%	\$187,001	\$199,312	+ 6.6%		
Percent of List Price Received*	98.2%	97.4%	- 0.8%	98.0%	97.5%	- 0.5%		
Inventory of Homes for Sale	1,918	1,950	+ 1.7%		_	_		
Months Supply of Inventory	2.7	2.9	+ 7.4%			_		

<sup>\*</sup> Does not account for sale concessions and/or downpayment assistance. | Percent changes are calculated using rounded figures and can sometimes look extreme due to small sample size.





A rolling 12-month calculation represents the current month and the 11 months prior in a single data point. If no activity occurred during a month, the line extends to the next available data point. Current as of September 3, 2019. All data from Realcomp II Ltd. Report © 2019 ShowingTime.

# Single-Family Real Estate Market Statistics

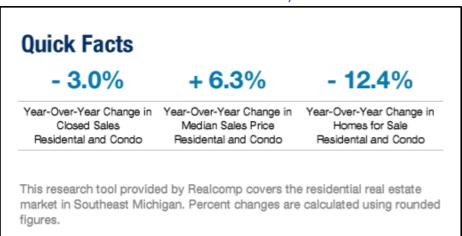
#### FOR IMMEDIATE RELEASE

#### **Statistics Contact:**

Francine L. Green, Realcomp II Ltd. [248-553-3003, ext. 114], fgreen@corp.realcomp.com

#### Push-Pull in Residential Real Estate: Median Sale Prices Remain High While Buyers Contend with Inventory & Affordability

City of Detroit continues climb with more listings and nearly 30% increase in median home sale price



#### **Real Estate Market Commentary:**

As the summer draws to a close, multiple opposing factors and trends are competing to define the direction of the real estate market. After the Federal Reserve lowered its benchmark interest rate on July 31, 30-year mortgage rates continued to decline, approaching alltime lows last seen in 2016. Yet most experts agree these reductions are unlikely to bring sufficient relief, at least in the short term, for first-time home buyers. The lack of affordable inventory and the persistence of historically high housing prices continue to affect the housing market, leading to lower-than-expected existing home sales at the national level.

Closed Sales decreased 2.8 percent for Residential homes and 4.5 percent for Condo homes. Pending Sales decreased 0.4 percent for Residential homes and 7.4 percent for Condo homes. Inventory decreased 13.8 percent for Residential homes but increased 0.6 percent for Condo homes.

The Median Sales Price increased 6.7 percent to \$190,000 for Residential homes and 0.2 percent to \$168,900 for Condo homes. Days on Market increased 2.9 percent for Residential homes and 21.4 percent for Condo homes. Months Supply of Inventory decreased 12.5 percent for Residential homes but increased 3.4 percent for Condo homes.

As many homeowners refinanced their homes to take advantage of declining interest rates, consumer confidence in housing was reported to be at historically high levels. Even so, real estate professionals will need to monitor the market for signs of continued imbalances. Although the inventory of affordable homes at this point remains largely stable, it is stable at historically low levels, which may continue to push prices higher and affect potential buyers across the U.S.



Realcomp II Ltd. is Michigan's largest Multiple Listing Service, now serving more than 16,000 valued broker, agent, and appraiser customers in over 2,500 offices across Michigan. Realcomp II Ltd. is committed to providing the most reliable up-to-date real estate information using state-of-the-art delivery methods.

#### **All Residential and Condos Combined Overview**





#### **Listing and Sales Summary Report**

August 2019



	Tota	al Sales	(Units)	Median Sales Prices		Average DOM			On-Market Listings (Ending Inventory)			
	Aug-19	Aug-18	% Change	Aug-19	Aug-18	% Change	Aug-19	Aug-18	% Change	Aug-19	Aug-18	% Change
All MLS (All Inclusive)	9,232	9,522	-3.0%	\$187,000	\$175,900	+6.3%	35	33	+6.1%	25,414	29,018	-12.4%
City of Detroit*	403	479	-15.9%	\$50,000	\$38,500	+29.9%	53	55	-3.6%	2,394	2,345	+2.1%
Dearborn/Dearborn Heights*	241	207	+16.4%	\$145,000	\$144,000	+0.7%	21	27	-22.2%	508	621	-18.2%
Genesee County	589	576	+2.3%	\$150,500	\$149,000	+1.0%	35	29	+20.7%	1,509	2,723	-44.6%
Greater Wayne*	1,631	1,723	-5.3%	\$160,000	\$156,000	+2.6%	25	22	+13.6%	3,544	4,082	-13.2%
Grosse Pointe Areas*	91	89	+2.2%	\$350,000	\$325,000	+7.7%	27	30	-10.0%	259	257	+0.8%
Hillsdale County	58	61	-4.9%	\$149,700	\$107,000	+39.9%	76	80	-5.0%	238	214	+11.2%
Huron County	17	10	+70.0%	\$126,000	\$212,500	-40.7%	76	104	-26.9%	93	93	0.0%
Jackson County	236	287	-17.8%	\$155,000	\$140,000	+10.7%	61	64	-4.7%	791	656	+20.6%
Lapeer County	128	142	-9.9%	\$185,500	\$173,500	+6.9%	37	40	-7.5%	465	515	-9.7%
Lenawee County	146	144	+1.4%	\$154,500	\$147,500	+4.7%	67	77	-13.0%	504	479	+5.2%
Livingston County	344	332	+3.6%	\$276,750	\$267,500	+3.5%	31	28	+10.7%	883	1,106	-20.2%
Macomb County	1,357	1,404	-3.3%	\$185,000	\$165,000	+12.1%	31	24	+29.2%	3,002	3,456	-13.1%
Metro Detroit Area*	5,873	6,050	-2.9%	\$205,000	\$190,000	+7.9%	31	27	+14.8%	15,317	17,243	-11.2%
Monroe County	203	196	+3.6%	\$180,750	\$174,500	+3.6%	53	71	-25.4%	540	812	-33.5%
Montcalm County	17	15	+13.3%	\$144,900	\$138,000	+5.0%	28	85	-67.1%	63	59	+6.8%
Oakland County	2,138	2,112	+1.2%	\$260,000	\$256,750	+1.3%	30	26	+15.4%	5,494	6,254	-12.2%
Saginaw County	182	194	-6.2%	\$115,750	\$105,500	+9.7%	37	44	-15.9%	538	668	-19.5%
Sanilac County	34	40	-15.0%	\$115,250	\$139,500	-17.4%	65	82	-20.7%	219	264	-17.0%
Shiawassee County	101	117	-13.7%	\$134,900	\$115,000	+17.3%	33	41	-19.5%	229	351	-34.8%
St. Clair County	232	236	-1.7%	\$159,950	\$160,000	-0.0%	40	36	+11.1%	648	788	-17.8%
Tuscola County	50	38	+31.6%	\$112,000	\$124,450	-10.0%	53	45	+17.8%	130	149	-12.8%
Washtenaw County	462	488	-5.3%	\$290,000	\$280,000	+3.6%	28	28	0.0%	1,558	1,407	+10.7%
Wayne County	2,034	2,202	-7.6%	\$146,500	\$138,000	+6.2%	30	29	+3.4%	5,938	6,427	-7.6%

\* Included in county numbers.

#### **UPCOMING EVENTS** OCTOBER 2019

#### **REGISTER HERE**

#### **E-PRO® CERTIFICATION**

CE Credits: 16 standard Tue. & Wed., October 1 & 2 9:00 a.m. - 5:00 p.m. **GMAR Classroom** Instructor: Furhad Waquad

FREE, Membermax & EduPass \$195, Members

\$225, Non-Members

#### **GMAR'S STANDARD CONTINUING EDUCATION COURSE**

CE Credits: 3 general/3 legal Friday, October 4 9:00 a.m. - 3:00 p.m. **GMAR Classroom** FREE, Membermax & EduPass \$50 Members \$60, Non-Members

#### **NEW MEMBER ORIENTATION**

CE Credits: 3 standard Tuesday, October 8 9:00 a.m. - 12:30 p.m. **GMAR Classroom** 

#### AGENT 101 YOU DON'T KNOW WHAT YOU DON'T KNOW

CE Credits: 4 legal Wednesday, October 9 10:00 a.m. - 2:00 p.m. **GMAR Classroom** 

Instructor: Deanna DuRussel FREE, Membermax & EduPass

\$10, Members \$40, Non-Members

#### **MASTERING THE TRANSACTIONS FROM A-Z**

CE Credits: 2 standard, 1 legal Thursday, October 10 9:00 a.m. - 12:30 p.m. **GMAR Classroom** 

#### **RESORT & SECOND HOME PROPERTY SPECIALIST CERTIFICATION (RSPS)**

CE Credits: 7 standard Tuesday, October 15 9:00 a.m. - 5:00 p.m. **GMAR Classroom** Instructor: Rick Conley FREE, Membermax & EduPass \$99, Members \$119, Non-Members

#### **SELLER REPRESENTATIVE SPECIALIST DESIGNATION (SRS)**

CE Credits: 13 standard and 2 legal Wed. & Thurs., October 16 & 17 9:00 a.m. - 5:00 p.m. **GMAR Classroom** Instructor: Rick Conley FREE, Membermax & EduPass \$195, Members \$225, Non- Members

#### **NEW MEMBER ORIENTATION**

CE Credits: 3 standard Tuesday, October 22 9:00 a.m. - 12:30 p.m. **GMAR Classroom** 

#### **SUCCESSFULLY SELLING HUD HOMES**

CE Credits: 3 standard Wednesday, October 23 10:00 a.m. - 1:00 p.m. **GMAR Classroom** Instructor: Steve Katsaros FREE, Membermax & EduPass

\$25, Non- Members

#### AT HOME WITH DIVERSITY CERTIFICATION (AHWD)

CE Credits: 6 standard, 2 legal Thursday, October 24 9:00 a.m. - 5:00 p.m. **GMAR Classroom** Instructor: Furhad Waquad FREE, Membermax & EduPass \$79, Members \$99, Non-Members

#### GMAR'S STANDARD CONTINUING **EDUCATION COURSE**

CE Credits: 3 general/3 legal Thursday, October 31 9:00 a.m. - 3:00 p.m. **GMAR Classroom** FREE, Membermax & EduPass \$50 Members \$60, Non-Members

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Max out your membership at gmaronline.com/education

# Welcome, New Members!

Adams, Jamal-VendCasa Realty

Alvarado, Samuel-Keller Williams Paint Creek

Alvarez, Noemis-GAP Realty Group

Angle, Michelle-Pearl Real Estate

Araya, Dehay-Rockefeller Realty

Atiyeh, Darren-Real Estate One Farm. Hills

AuBuchon, John-MCP Brokerage, LLC

Ayoub, Michael-Real Estate One

Bahnam, Sarmad-Prime Elite Realty

Bassily, Nermin-Clients First, Realtors®

Berg, Elaine-Advantage Realty

Bidus, Mitchell-Park Side & Company, LLC

Bogedin, Constance-New Michigan Realty LLC

Bond, Nakeya-Clients First, Realtors®

Boose, Dion—Woodward Square Realty, LLC

Bowden, Tontiana—RE/MAX Leading Edge

Bragg, Alexis-EXP Realty LLC

Brikho, Johnny-Brikho Properties

Brooks, Tanzania-KW Advantage

Brown, Kreshona-Powell Real Estate

Bundy, Olivia-RE/MAX Metropolitan

Burris, Emily-New Michigan Realty LLC

Cantrell, Michael-KW Advantage

Carlton, Lora-Real Living Kee Realty

Chaudhry, Talaal-Keller Williams Somerset

Childs, Jamie-Berkshire Hathaway HomeService

Chunn, Alexander-Vylla Homes

Cohill, Doretha-Coldwell Banker Preferred, Realtors®

Combs, Nicole-Michigan Premiere Realty Group LLC

Conley, Aaron-Keller Williams Metro

Covell, Heather-Keller Williams Realty Central

Daniels, Nichelle-Keller Williams Metro

DaQuano, Dana-Social House Group

Dean, Christine-Keller Williams Central

Demray, Malinda-KW Professionals

Derthick, Carol-EXP Realty LLC

Dewhart, Jamila-Century 21 Town & Country Clin

Donahue, Ryan-GAP Realty Group

Downing, Kristy-Coldwell Banker Weir Manuel Birmingham

Dryja, Jason-Key Realty

Duplessie, AnnaMarie-A & L Premier Realty Inc.

Fage, Karen-Select Real Estate Professionals Inc

Fessler, Angela-Keller Williams Metro

Fletemier, Joshua-EXP Realty LLC

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Gardner, Kelly-Century 21 Curran & Oberski Dearborn Heights

Ghaly, Edel-RK Real Estate

Go, Sandra Micie-Elite Realty

Gohl, Timothy-Berkshire Hathaway HomeService

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Green, Jacque-Keller Williams Realty Central

Haase, Charis-The Boardwalk Team LLC

Hampton, Terence-Hale Realty

Hanpeter, Laura-National Realty Centers Northy

Hardiman, Kimberly-Keller Williams Paint Creek

Harkins, Carolyn-3DX Real Estate, LLC.

Harris, Brittany-Rivers Realty, Inc.

Harrison, Darrin-RE/MAX Eclipse

Hayaly, Fady-Level Plus Realty

Helfrich, Evan-Keller Williams Metro

Herron, Dominic-Michigan Premiere Realty Group LLC

Hoover, Alexas-DOBI Realtors

Hornbuckle, Lanessa—The Ethical Experts

Huhn, Karen-Keller Williams Metro

Hunsicker, Robert-MCP Brokerage, LLC

Hurley, Tammy-3DX Real Estate, LLC.

leso, Yousif-Keller Williams Central

Ismail, Staver-EXP Realty LLC

Jackson, Brandon-Jackson Realty Partners, LLC.

Jackson, Kimberly-Real Estate One Farm. Hills

Jarvis, Jason-Jarvis Realty

Kachnowski, Mary-National Realty Centers, Inc.

Kelley, Kenneth-Pinecrest Realty LLC

Khan, Shamroon-NERG Real Estate Experts

Krahel, Lisa-Coldwell Banker Weir Manuel

Lekaj, Violeta-Hall & Hunter

Leysen, Michael-2 Close Housing

Lilly, Brian-Bittinger Team

Lively, DeWane-A-Mac Financial Services

Locher, Stacey-Expert Realty Solutions Inc.

MacKool, Michael-EXP Realty, LLC

Maddox, Graystone-Front Page Properties

Malinowski, Nathan-Elite Realty

Martini, Agron-Arterra Realty LLC

McAuliffe, Timothy-Mitten Realty Group

McClaine, Jewuan-Keller Williams Somerset

McCrory, LaTonya-Keller Williams Metro

McGuire, Elizabeth-Re/Max Cornerstone

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Nickola, Michael-RK Real Estate

Nyburg, Ivy-Century 21 Curran & Oberski

Oake, Jesse-EXP Realty -Trenton

Pace, Johnnie-Broker One Real Estate Company

Parish, Whitnie-Keller Williams Paint Creek

Patros, Hadill-EXP Realty LLC

Paulsen, Christopher-KW Advantage

Pesch, Selma-3DX Real Estate, LLC.

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Ouick, Jared-Clients First, Realtors®

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Sheyngauz, Vladislav-Keller Williams Metro

Silveri, Paul-Silveri Realty

Spreer, Justin-Coldwell Banker Professionals Yale

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Thibeault, Matthew-Century 21 Curran & Oberski

Thorn, Mark-Kingswood Homes Realty

Thornton, Tanya-Tanya Thornton

Tolleson, Chelsea-Real Estate One, Inc.

Vakilian, Abby-Real Estate One

Vance, Michelle-iTech Realty

Vanderburgh, Shannan-EXP Realty LLC

Vannorman, Jennifer-HomePointe Realty, LLC

Vasquez, Adriana-RE/MAX Dream Properties

Visconti, Robert-On Point Realty Group, LLC

Volante, Damian-Abode Detroit

Wadhwa, Hema-KW Professionals

Walker, Nakiya-EXP Realty LLC

Webster, Melissa-Coldwell Banker Weir Manuel Williams, Britnie-Brookstone Realtors

Winkler, Lucas-Keller Williams Metro

Wurn, Kathryn-Remerica Preferred

Young, Marcus-Keller Williams Somerset

Yousif, Andrew-EXP Realty LLC

Zyburski, Tom-RE/MAX Metropolitan

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# Things to Consider to Earn Repeat & Referral Business

By Luke Sasek - CutCo (www.cutco.com)

Obscurity is the only true problem faced by business owners today, and ubiquity is the only worthwhile solution. If you are a real estate professional then you likely work nonstop on behalf of your clients and even when your clients are satisfied with the result of a given transaction, their loyalty is hard to earn when considering future business and referrals. This is evidenced by a National Association of Realtors® report which indicates that while 90% of buyers would use their agent again or recommend their agent to others, only 24% of sellers used the agent they previously worked with to buy or sell a home (Copyright ©2018. "2018 Profile of Home Buyers and Sellers." National Association of Realtors®. All Rights Reserved. Reprinted with permission. September 23, 2018, https://www.nar.realtor/research-andstatistics/quick-real-estate-statistics).

We all know what it feels like immediately after learning a past client has chosen to work with someone else. Maybe while you were driving past a former buyers house, your heart suddenly sank as you saw another listing agent's sign in the yard. As commissioned sales agents it is easy to cast blame on the client in situations such as these — emotions are high after calculating the cost in loss of potential business, and wishing clients would exhibit more loyalty is a common reaction. Yet the more empowering attitude to adopt is taking responsibility and ownership.

If you believe, as author and speech coach Patricia Fripp so wisely articulates, that "it is not your clients' job to remember you. It is your obligation and responsibility to not let them forget you," then the appropriate response to the situation given is to reflect on the felt pain of losing the deal, and take steps today towards making sure that it doesn't happen again.

This approach puts us back in the driver's seat and gives us a sense of agency by keeping our focus on what we can control instead of wasting time and energy on the things we cannot control. The bottom line is that most people know more than one salesperson in any given industry, and their loyalty for future business and referrals will come to us only when they see us going above and beyond with follow-up by adding value after the transaction.

As we build our businesses with a long term vision to support our ideal lifestyle, let's consider how big of a role our past clients, the people who already know, like, and trust us, can play in that equation. The NAR statistics report indicates that simply doing a satisfactory job is no longer enough. If we are willing to settle with being adequate, then we risk losing out on over 75% of future earning potential from our book of business. Let's all make the commitment to create raving fans out of our clients — the only way we can do this is if they see us everywhere, coming from contribution even well after the closing has passed.





By SHANA MAITLAND WCR Treasurer



### #LeadersMadeHere

November is almost here, and with that comes National Association of REALTORS® conference & expo, which means thousands of REALTORS® will descend on a city to listen to some of the best speakers our industry has to offer. This year is held in San Fransisco. Are you attending? I am, as are hundreds of REALTORS® from the state of Michigan, a majority of whom are also members of one of our eleven local Women's Council of REALTORS® networks.

I've written before about the benefits of immersing yourself into the Council, and I'd like to offer a couple more - 17% of NAR Board of Directors also possess membership in Women's Council and 18% of NAR Committee slots are held by Women's Council members; so, it's safe to say we have a handle on how to assist leaders

in rising up. Are you ready to see what it's all about? Come check us out while in San Fran. We will be there for our annual national conference in conjunction with NAR. Plus, Michigan will dominate the national stage with our very own Brenda Lee Szlachta being sworn in as the Women's Council of REALTORS® National President. The Inaugural Ball will be Friday, November 8th. We'd love to have you join us.

Not sure where to begin? Call me! As the Women's Council of REALTORS® 2019 State Treasurer, I look forward to sharing my insights and enthusiasm for the Women's Council with you. Women's Council of REALTORS® - #leadersmadehere. Come and see why. We look forward to seeing you soon.







# Exclusive, On-Site. Only at GMAR



### Presented by the Greater Metropolitan Association of Realtors®

#### **Real Estate Standard Con-Ed**

Description of the class goes here. The GMAR Real Estate Quick Takes course is a combination of our standard continuing education class and code of ethics training. The course will consist of Goal Setting; Social Media touch points, NAR Realtor® Trademark Law, Advertising Rules, Fair Housing Act, Real Estate Safety Tips, Legal Updates, Disclosures and Risk Management as well as NAR Code of Ethics training. This course will count as **3 legal and 3 general education credits.** 

**Thursday, October 31, 2019** 9:00am-3:00pm GMAR | 24725 W Twelve Mile Rd Suite 100, Southfield MI 48034



# **Agent 101:** You Don't Know What You Don't Know





October 09, 2019 9:45 a.m. Registration 10:00 a.m. - 2:00 p.m.

24725 W. 12 Mile Road #100 Southfield, MI 48034

MemberMax/EduPass: FREE! GMAR Members: \$10.00 Non-Members: \$40.00

Call (248) 478-1700 Online at GMARonline.com

GMAR reserves the right to assess a \$10 fee for any registrant who does not cancel at least 24 hours prior or to those who do not attend the event.



Presented by: **DEANNA DURUSSEL** ABR, SRS, RENE, PSA, SFR

#### **Agent Topics:**

- Agent Referrals
- Car Insurance
- Checklists
- · Commercial Property
- E & O Insurance
- Grievances
- · Personalized Marketing Materials
- Presentations buyers/sellers
- Title Insurance & **Title Companies**
- Forms

#### Seller Focus:

- · Certificate of Occupancy
- Listing Package **Paperwork**
- Mortgage Payoff
- · Open House
- Sellers Disclosure Stmt
- Transfer Taxes

#### **Both Parties of the** Transaction:

- Appraisals
- Closing
- Traditional vs. Designated
- Escrow Accounts
- Final Walk-Through
- Home Warranties
- Closing Document
- Mutual Release
- Purchase Agreements
- Transaction Coordinator

#### **Buyer Focus:**

- · Bill of Sale
- Buyer Broker Agreements
- · Closing Costs, Pre Paids & Escrow
- EMD
- Home Inspection
- HUD Homes/Bank Owned
- New Construction
- Pre-Approval
- Preview Appointments
- PMI



Today, more than one-third of all Americans are minorities.



October 24, 2019 8:45 a.m. Registration 9:00 a.m. - 5:00 p.m. Class

24725 Twelve Mile, Suite 100, Southfield, MI

MemberMax/EduPass: FREE! GMAR Members: \$79.00 Non-Members: \$99.00

Call (248) 478-1700
Online at GMARonline.com

GMAR reserves the right to assess a \$10 fee for any registrant who does not cancel at least 24 hours prior or to those who do not attend the event.

......



Presented by:

#### **FURHAD WAQUAD**

CIPS, ABR, CRS, GRI, SFR, BPOR, TRC, AHWD



By 2050 minorities will be the majority.

The At Home With Diversity course will prepare you to work effectively with - and - within today's increasingly diverse pool of homebuyers.

Real estate professionals who adapt to increasing cultural diversity in the market and who wisely plan to meet the needs of diverse clients gain a competitive edge and are able to expand opportunities.

- Assess and understand attributes of diversity in local markets and their impact on the real estate industry
- Build a business plan and selling strategy to successfully service all client profiles
- Understand basic competencies to earn the confidence of potential buyers and sellers, regardless of race, ethnicity, religion, gender, handicaps, familial status, or national origin

#### **CERTIFICATION REQUIREMENTS:**

To be certified as an At Home With Diversity® real estate professional, you must:

- Be free from violations of the Fair Housing Act
- Complete the At Home With Diversity® course
- Sign the certificate agreement
- Pay the one time application fee of \$75

Newly licensed members are not eligible to attend designation courses included with the MemberMax<sup>®</sup> program during the first 6-months of membership



#### Stay ahead of the digital curve with NAR's e-PRO® certification course.

This two-day program helps you:

- Master advanced digital marketing techniques
- Increase your ability to reach and convert customers
- Create an online marketing strategy that drives business
- · Protect your business and safeguard client information

#### Register today!

After you've completed the coursework, simply submit your certification application online with a one time application fee (\$149). For information on earning NAR's e-PRO\* certification, visit epronaccom.

October 1 & 2, 2019 8:45 a.m. Registration 9:00 a.m. – 5:00 p.m. Class

24725 W.12 Mile Rd. Suite 100, Southfield, MI

MemberMax/EduPass: FREE! GMAR Members: \$99.00 Non-Members: \$119.00 Call (248) 478-1700 Online at GMARonline.com



Presented by:

FURHAD WAQUAD CIPS, ABR, CRS, GRI, SFR BPOR, TRC, AHWD





# Home Sweet (Second) Home: Vacation, Investment and Luxury Properties Course

October 15, 2019 9:00 a.m. - 5:00 p.m. GMAR: 24725 W. 12 Mile, Suite 100, Southfield, MI 48034



- Be a member in good standing of the National Association of REALTORS.
- Complete this qualifying one-day course.
- View three 1-hour Webinars available free of charge.
- Submit application\* to REBAC

\*\$194.50 application fee must be submitted with application upon completion of course to qualify for certification.



\*MemberMax/EduPass

FREE\*\*!

**GMAR Members:** \$99.00

Non-Members: \$119.00

Call (248) 478-1700 Online at www.GMARonline.com



Over 1/3 of all home sales are either vacation or investment properties. Demonstrate that you a have the skills and knowledge to be the resource for these transactions by earning the NAR's RSPS Certification.

This one-day course from NAR is designed to teach the essentials of buying, selling and managing resort properties and second homes for recreation, investment and development.

- Help clients evaluate and select the type of property, form of ownership, and financing options.
- Identify strategies for building a rental business or assessing the investment value of a property.
- Understand the IRS guidelines for tax treatment of second-home vacation and investment properties.
- Use market statistics and trends to develop a business plan.

GMAR reserves the right to assess a \$10 fee for any registrant who does not cancel at least 24 hours prior or to those who do not attend the event.



Presented by:
RICK CONLEY
SRES, ePRO, ABR, GREEN,
SFR, GRI, SRS
President, Real Estate Education Svcs.
2014 REBAC Hall of Fame Inductee



\*\*Subject to seating availability. Newly licensed members are not eligible to attend designation courses included with the MemberMax⊸ program during the first 6-months of membership\*\*





# Successfully Selling HUD Homes in Michigan

October 23, 2019 10:00 a.m. - 1:00 p.m. GMAR: 24725 Twelve Mile, Suite 100, Southfield, MI 48034



Presented by:



Steve Katsaros

#### **Course Cost**

Please fax completed form to: (248) 478-3150

**GMAR Members:**No Charge

Non-Members: \$25.00

Please call (248) 478-1700 Online at GMARonline.com Help your buyers take advantage of affordable HUD homes by attending this seminar.

Answer HUD-related questions, such as:

- What basic guidelines do you need to know?
- Who can buy and sell HUD homes?
- Where can you find HUD homes for sale?
- What documents are required to complete the sale?
- Get the latest contact information for the newest HUD Asst.
   Management Co Sage Acquisitions
- Find out how to handle HUD Private Home inspections, EMD's, and Title Companies in HUD Transactions

You will also learn about the new HUD website and Marketing and Management Asset Managers.

Presenter Steve Katsaros will walk you through the process from start to finish!

Approved for 3 elective credits of Michigan Continuing Credits.

Name:	License #:	
Office:	Phone:	
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**LIMITED SEATING AVAILABLE!** 



# Earn your Seller Representative Specialist (SRS) Designation. Now recognized by the National Association of REALTORS®

Whether you are new to the industry or a seasoned veteran, the SRS Course will redefine your 'normal' and reinvent the way you represent sellers. Come learn tips and tools that will equip you to list in today's marketplace.

- Increase listings and grow your business
- Demonstrate and communicate your value package
- Understand and apply the Code of Ethics & Standards of Practice
- Understand and comply with state license laws
- Understand and apply methods, tools and techniques to provide support and services that sellers want and need

New agents and top producers from all over the US and Canada say this course exceeded expectations and provided them with cutting edge tools that leave their competition in the dust!



GMAR reserves the right to assess a \$10 fee for any registrant who does not cancel at least 24 hours prior or to those who do not attend the event.



October 16 & 17, 2019 8:30 a.m. Registration 9:00 a.m. – 5:00 p.m. Class

24725 W.12 Mile, Suite 100, Southfield, MI

MemberMax/EduPass: FREE! GMAR Members: \$195.00 Non-Members: \$225.00

Call (248) 478-1700 Online at GMARonline.com



Presented by:

#### RICK CONLEY

SRES, ePRO, ABR, GREEN, SFR, GRI, SRS President, Real Estate Education Svcs. 2014 REBAC Hall of Fame Inductee